softline
Group

Snow System health-check

What is Snow System health-check?

Snow System health-check is a complete technical assessment of the current state of your Snow Software SAM system implementation.

For effective Software Asset Management, it is critical to have accurate, reliable data that matches the requirements of your organization.

We provide not only the assessment, but also recommendations and the possible next steps.

Problem Statement

Typical problem:
    Snow System reporting is not complete and reliable, thus cannot be used to make justified, data driven decisions.

Some potential causes:
- system is undermanaged after technical implementation, leading to technical issues and old system versions used
- no Snow technical Subject Matter Experts available in the organisation
- IT environment is dynamically changing, causing gaps in SAM tool coverage
- lack of knowledge or experience to interpret Snow reports against different software vendor licensing requirements
- no proactive and reliable partner available or lacking Snow administration skills, specific software vendor licensing skills

Why health-check?

Your system, your requirements
You will get a detailed evaluation on how the Snow System and its configuration matches your latest requirements.

Tailored highlights
We will highlight what's important – your main SAM system problems, challenges and focus areas

Tailored to your needs
We strive to understand your specific needs & requirements and design the assessment accordingly

Clear next steps
You will get clear recommendations & next steps to overcome the identified SAM challenges

Best practices
We will deliver an evaluation of the existing SAM system configuration against best practices and standards

High-level process

1 - WORKSHOP

workshop with client to discuss organizational needs and structure, infrastructure, and Snow system related topics

- initial session (2 hours)
- additional session (if necessary)

2 - ASSESSMENT

Softline carries out the technical assessment

- access required to Snow License Manager, Snow Inventory, Snow Integration Manager and the database with read/write permissions.

3 - REPORT

preparation of the health-check report

- client involvement & feedback (if necessary)

4 - DELIVERY & PRESENTATION

presentation and discussion

- findings, results
- possible next steps recommendations

2-4 weeks

Example health-check scope

BASE CONFIGURATION	Snow system configuration check	• base configuration • existing hardware configuration check against standards and best practices
INVENTORY	Snow inventory data coverage	• computers • agreements • users • licenses • application recognition • SaaS
CLIENT REQUIREMENTS	optimal setup considering needs and requirements of the client	• company structure • IT environment • future plans
OTHER ASPECTS	depending on client's requirements & Snow products used	• SW vendor specific settings • system logs • SQL DB checks